

Sicap Extends Handset Management to Macedonia

Sicap and T-Mobile Croatia have announced a deal which will extend Sicap Device Management Center to serve T-Mobile Macedonia customers from the Croatian platform. In the near future, T-Mobile Croatia will upgrade to Sicap DMC version 3, containing the "Device Knowledge Center" database developed and maintained by Sicap.

Sicap Sales Manager Maxence Drevon-Balas who orchestrated the initiatives said "The beauty of Device Management Center is that it is built on a robust and modular in-house platform. This means that operators like T-Mobile can be sure that their investment will evolve with network technologies and marketing opportunities. We are delighted that T-Mobile has recognized the opportunities".

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According to Nikola Margetic, work unit Head of Development and Service Management department in T-Mobile Croatia, "Today, the seamless service activation provided by T-Mobile Croatia boosts the credibility of the country's leading operator and contributes to its success in gaining and retaining customers. We trust Sicap Device Management Center to offer the same services to our sister company in Macedonia and enable us to capitalize on resources within the group."

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